

Liberty Utilities P.O. Box 1380 Londonderry, NH 03053-1380

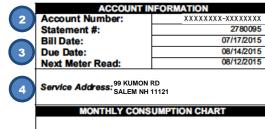
FOR QUESTIONS REGARDING YOUR BILL CALL (800) 375-7413 FOR EMERGENCIES CALL (855) 349-9455

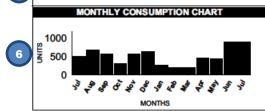
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JOHN Q SAMPLE 99 KUMON RD **SALEM NH 11121**

Statement





	Meter	Type of	Rate	Read	# of				Multi-			KVA/
7	Number	Service	Code	Type	Days	Service Dates	(Current	- Previous) x	plier	= Usage	Demand	KVAR
	E-92265008	Energy	D-10	Α	27	06/16/15-07/13/15	43420	42520	1	900		
	E-92265008	Peak	D-10	Α	27	06/16/15-07/13/15	73618	73318	1	300		
	E-92265008	Off Peak	D-10	Α	27	06/16/15-07/13/15	69802	69201	1	600		

Type Banner text here Type Banner text here Please take note of our new phone number for electric emergencies or to report a power outage: 1-855-349-9455. Program this number into your cell phone for easy ess. We look forward to serving you.

ACCOUNT ACT	VITY
Voltage Delivery Level Previous Balance: Payments Received: Balance Forward: Current Charges: Customer Chg Consumption Tax 900.00 units @ 0.0005 Dist Chg Off Pk 600.00 units @ 0.00008 Dist Chg On Pk 300.00 units @ 0.00763 Storm Recovery 900.00 units @ 0.00221 Stranded Cost Chg 900.00 units @ 0.00221 Stranded Cost Chg 900.00 units @ 0.00201	0 - 2.2 kv 139.40 CR 0.00 11.95 5 0.50 0.65 27.12 63.57 1.99 154 1.38 CR
Sys Benefits Chg 900.00 units @ 0.0033 Transmission Chg 900.00 units @ 0.035	
Miscellaneous Charges: Meter Test Charge Meter Test Charge	25.00 25.00
16 Total Amount Due:	189.39

Sign up for Storm Alert Emails. We'll keep you informed when significant storms are approaching and we'll provide updates on major power outages. www.libertyutilities.com/east/electricity/email.

Please include your account number on your check Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS IS REMITTA 13 16 WITH YOUR PAYMENT RTION OF T 0.00 50.00 139.39 189.39

Payment Coupon

Please check box and see reverse for: Update phone/address Service Address: 99 KUMON RD SALEM NH 11121

19

JOHN Q SAMPLE 99 KUMON RD **SALEM NH 11121**

Account Number: Statement #: Bill Date: Due Date:

XXXXXXXX-XXXXXXX 2780095 07/17/2015 08/14/2015

Liberty Utilities - NH 75 Remittance Drive, Suite 1032 Chicago, IL 60675-1032



Glossary of Terms

- 1. **Contact Information** Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
- 2. Account Number This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
- 3. Due Date To avoid late payment charges, please pay your bill on or before the Bill Due Date.
- 4. Service Address This is the address being charged for usage.
- Mailing Address Each month the bill is sent to this address which may differ from the Service Address.
- Monthly Consumption Chart This graph illustrates consumption at the Service Address on a monthly basis.
- 7. **Meter Information** Details about Meter Number, Type of Service, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
- 8. General message This section is used to communicate important messages to you.
- Voltage Delivery Level This is the Voltage Delivery Level for the service being provided at the Service Address.
- 10. Previous Balance This is the Total Amount Due from your previous statement.
- 11. Payments Received This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
- **12. Balance Forward** This amount is the difference of the amount of your previous bill and payments made since then.
- **13. Current Charges** This amount is the total of charges you incurred and any appropriate taxes for the billing period.
- **14. Miscellaneous Charges/Credits** This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
- **15. Void & Misc Chg/Credits** This amount is the total of all Miscellaneous Charges/Credits and all Void Charges/Credits that are applied to your account for the billing period.
- **16. Total Amount Due** This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
- 17. **Special Message** This section is used to communicate regulatory information and additional important messages to you.
- 18. Payment Coupon Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
- 19. Update Phone/address This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
- **20. Remittance Address** This is the address for mailing a payment. Please ensure this address is visible through the envelope window.